ISI Premier Partner Uses Snapshot to Detect Serious Customer Security Breach

Infrastructure Solutions, Inc. (ISI), a leading provider of IT infrastructure assessment and optimization software products and services, announced that Snapshot identified a serious network security breach during a routine scan. ISI's premier partner, International Protection Agency (www.IPAgency.us), a recognized leader in the safety industry, was hired to troubleshoot performance issues on a client's network. IP Agency used Snapshot as part of a routine scan to review the health and security of the client's network. When their technicians reviewed the report and cross-referenced it to what the client believed was installed, it was discovered that the client had access to the other tenants' networks. The scan also identified existing high-end, security surveillance cameras that the client had not installed. These types of small powerful cameras are designed to be hidden from view. Undetected, this level of equipment could be misused for undercover viewing of account information, passwords, and private client data.

Minneapolis, MN (PRWEB) August 30, 2012 -- Infrastructure Solutions, Inc. (ISI), a leading provider of IT infrastructure assessment and optimization software products and services, announced that Snapshot identified a serious network security breach during a routine scan. ISI's premier partner, International Protection Agency(www.IPAgency.us), a recognized leader in the safety industry, was hired to troubleshoot performance issues on a client's network.

The client was a nursing school occupying four floors of a seven-story multi-tenant office building. The building was formerly owned and occupied by a bank. After the sale, the bank retained a small branch in the building and the remaining floors were leased to small individual tenants. The tenants were not aware of the existing, single company configuration of the communications system and IT infrastructure within the former single occupant building. They had assumed they had private communications and networks in place to maintain the security of their business and customer's confidential information.

IP Agency used Snapshot as part of a routine scan to review the health and security of the client's network. When their technicians reviewed the report and cross-referenced it to what the client believed was installed, it was discovered that the client had access to the other tenants' networks. The scan also identified existing high-end, security surveillance cameras that the client had not installed. These included the Axis 207W Wireless Network Camera with built-in microphone that provides audio monitoring and high image quality in low lighting conditions , the Axis 209FD Network Camera designed for discreet indoor video surveillance, and the AXIS 241Q a 4-channel video encoder with video motion detection that is ideal for surveillance and remote monitoring. These types of small powerful cameras are designed to be hidden from view. Undetected, this level of equipment could be misused for undercover viewing of account information, passwords, and private client data.

"This type of high-end surveillance equipment could have slipped by a standard sweep," said Henrik Ottesen, CEO, IP Agency. "Snapshot provides a powerful layer of defense for smaller businesses that may not have sophisticated security protocols in place. You can run Snapshot and review the discovery report to see if there is anything on it that shouldn't be there. It's that simple and the accuracy of this tool is amazing."

The client was able to use the Snapshot scan data to quickly address the security breaches and put a plan in place to protect their network, company and most importantly their customers.

Snapshot has been used to help public and private clients—across a wide range of industries—with IT security and performance optimization. To learn more about ISI's Snapshot software or to request a demo, visit http://www.isiisi.com.

About Infrastructure Solutions, Inc. (ISI)

Infrastructure Solutions, Inc. (ISI) is based in St. Paul, Minnesota and has been providing leading software solutions to enterprise IT organizations worldwide through distinguished international channel partners, including IBM and Cisco Systems, Inc. ISI products help organizations manage IT security and performance optimization.

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Contact Information
Andrea Young
ISI
http://www.isiisi.com
949.981.5555

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